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Library Faculty Meetings Essence Notes

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5-2-2016

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Recommended Citation

Wilbanks, Alva, "Library Faculty Meeting Essence Notes" (2016). *Library Faculty Meetings Essence Notes*. 39.
<https://digitalcommons.georgiasouthern.edu/lib-fac-minutes/39>

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Library Faculty Meeting
May 2, 2016
Essence Notes

Attending: Bede Mitchell, Jessica Garner, Jessica Minihan, Jeff Mortimore, Kay Coates, Ruth Baker, David Lowder, Lisa Smith, Fred Smith, Bob Fernekes, Lili Li, Tony Ard, Debra Skinner, Rebecca Ziegler, Clement Lau, Ashley Lowery, Alva Wilbanks

Virtual Faculty Bookshelf: Ashley presented a prototype of a virtual faculty bookshelf created for the Biostatistics Department which highlights faculty publications, and asked that faculty provide feedback. She reviewed how the bookshelf is structured, two ways to view the publications, and how an individual could purchase a book by linking to Amazon. Those faculty that are currently in Selected Works will have a link to the bookshelf. This will encourage those faculty not already in Selected Works to join. Debra added that they were asked to do a physical bookshelf but decided to do the virtual bookshelf first. Bede suggested that the Public Relations Outreach Committee could reserve one exhibit case for physical volumes and a work station to show the online publications. Another suggestion was to relocate the art pieces in the third floor exhibit case and display the books (book jackets only) on a rotating basis in the case. Clement commented that the physical exhibit will be good to have when prospective students and parents visit the library.

Consent Agenda: Faculty discussed the proposed changes to the Library Resources menu in myGeorgiaSouthern and to the library website.(Attached) Bede stated that this proposal does not state what the labels will be on MyGS, therefore, in order not to lose the branding, one of the options could be a single link (EX: All Library Homepage and GALILEO Resources) that directs the individual to where we want them to go, and at that point they would have to click on one more link to open up the A-Z list. The next stage will be deciding on the labels. Jeff reported that following approval of the proposal, a survey will be distributed to the liaisons for feedback on specific menu and feature changes. Bede added that although we're aiming to have the project wrapped up by Fall semester, it would be good to have it up sooner so summer students can use it. David stated that he is not sure how much will be involved with making the desired changes due to a new procedure that requires submitting a request to CATS to get on their list of quarterly projects, so it may be July before we get on their project list. With this in mind, Jeff urged everyone to respond to the survey quickly. The proposal was approved.

Library Day: Bede reported that the morning session will cover a summary of department goals and the progress they have attained on those goals, and an update on our Institutional Effectiveness. He hopes that the update will be helpful in getting us to start considering our goals for the coming year. Bede reminded department heads that they will need to submit their Department Annual Report to him for inclusion in the Library's Annual Report due to Academic Affairs in July. In addition, we will also need to submit our Institutional Effectiveness Report for FY16, which includes setting our goals for FY17. Having our plan completed before classes begin in will allow us to begin collecting any data we may need from day one of the semester. Bede also supplied information regarding Library Convocation scheduled for August 10. Guest speaker will be Lucy Harrison, the new executive director of GALILEO effective June 1.

Additional sessions for Library Day will include two parallel sessions: one for library faculty and interested staff to discuss the library's collections and resources budget.; another for a library staff brainstorm of possible operational efficiencies and other changes that could lead to budget

savings. A box lunch will be provided. After lunch activities there will be team building games followed by departmental meetings.

Courtesy Committee Update: Bede held a short discussion regarding the courtesy committee's finances, what activities they sponsor, and voluntary donations to the fund which cover the events they sponsor. He stated that because the courtesy committee does not have sufficient funds to cover all events they sponsor, the Administrative Foundation account has been supplementing events. The Courtesy Committee will be changing leadership this summer and revising the activities they have been hosting in order to cut expenses. Bede suggested that one way to bring in more donations would be to establish a Foundation Courtesy account where individuals could make donations to the fund during A Day for Southern, giving them a donation credit.

Institutional Effectiveness Plan Update: To be reviewed during Library Day.

Interdepartmental Work Team Reports:

Assessment Work Team: The Assessment Work Team meeting has been moved to follow the PRO meeting on Tuesday, May 17.

Fred reported that signage will need to be created to deal with the relocation of the Brannen Room to make space for the new writing center.

Department Reports:

Information Services Department: Bede reported that using feedback provide by the department, he has drafted a sample recruitment ad. With the pending retirements January 1 of both Jocelyn Poole and Bob Fernekes, he would like to begin the recruitments in July. Ruth reported that the department's new secretary, Brandy Hill will begin on Monday, May 9.

Collection and Resource Services: Debra reported that they have fifteen applications for the Special Collections Librarian. Plans are to start the review May 15 to have the new librarian on board this summer.

Faculty Senate: Jessica will be rotating off the Senate. New secretary: Marc Cyr; new librarian, Mark Welford. President's Report: 2017 budget approved, no tuition increases. Military Science Building to open Nov. 17, Multidisciplinary Academic building to begin construction December of 2016; completion projected May 2018. Provost report: Pre-registration completed for Fall. Bede added that May 3 the Governor must veto the bill or it will go into law. He anticipates this will be major topic at the Faculty Senate meeting.

Attachment

Consent Agenda Items for May 2016 Faculty Meeting

Submitted by the Online Resources Work Team, April 2016

Following are proposed changes to the Library Resources menu in myGeorgiaSouthern (MyGS) and to the library website. If these items are approved, a survey will be distributed to the liaisons for feedback on specific menu and feature changes.

In time for the beginning of the fall 2016 semester,

- 1. replace the direct link to the GALILEO platform on the MyGS “Library Resources” menu with links pointing first to the Henderson Library platform, with the understanding that the GALILEO platform will remain accessible after first entering the Henderson Library platform,**
- 2. adopt the LibGuides A-Z Database List as the library’s primary database list on the library website, and**
- 3. add a “Collections” menu and links to the bottom of the right-hand column on the library homepage.**

Rationale for each item

1. Including a direct link to the GALILEO platform in the Library Resources menu on MyGS creates a number of usability, public service, and technical support challenges, including the following:
 - a. Including the link implicitly communicates to patrons that the GALILEO platform provides a functional equivalent to our own website and collections, which it does not.
 - b. Including the link invites patrons to bypass our website, research guides, and local resources and services.
 - c. Including the link bifurcates our patrons onto two different research platforms, complicating reference and instruction.
 - d. Including the link requires that we provide technical and troubleshooting support for both platforms, complicating technical and systems-related support.

Instead of providing a direct link to the GALILEO platform in the Library Resources menu, the library should consider configuring these links to point first to our own web platform, including our website, LibGuides, and resources. The GALILEO platform will remain available to patrons, but only by entering and engaging with Henderson Library's web presence first.

2. Currently, the library uses the [GALILEO A-Z Database List](#) as its primary database list on the library website. However, by using this list and its underlying management and support systems, the library concedes unnecessary control of its list, links, authentication, and maintenance to GALILEO, which in turn slows the library's resolution of database-related troubleshooting issues.

For these and other reasons, UGA, Georgia Tech, Kennesaw, and Georgia State have discontinued using the GALILEO A-Z Database list as their primary A-Z database list. Now that we have our own [LibGuides A-Z Database List](#), there's no reason that we can't do the same by adopting it as our primary list. By using the LibGuides A-Z Database List as our primary list, we will be able to:

- a. eliminate databases that are irrelevant to our service community,
- b. end forced authentication for open-access resources off-campus,
- c. improve off-campus access for certain databases,
- d. reduce delays caused by GALILEO support, and
- e. apply link corrections in real time.

In short, this change will allow us to focus reference, instruction, and support on a single A-Z database list that is fully under our control, and more closely integrated with our website and LibGuides.

3. Currently, the tabbed box on the library homepage is inaccessible on most mobile devices, making our collections and LibGuides difficult to access for mobile users. In order to support mobile users better, and to further reduce the appeal of bypassing Henderson Library's web presence for the GALILEO platform, the library should consider adding an additional "Collections" menu and links to the bottom of the right-hand column on the homepage.

The addition of such a menu will ensure that mobile users have full access to the content of the tabbed box, regardless of viewport width. Acting under the aegis of the Assessment Work Team, the Web Usability Study working group is testing alternate menus. The following prototypes provide examples of how such a menu might appear:

<http://georgiasouthern.libguides.com/prototypeA>

<http://georgiasouthern.libguides.com/prototypeB>

The importance of including a collections menu in the right-hand column of the homepage is increased if item #1 is approved, as the direct link to the GALILEO platform in the Library Resources menu currently provides the only practical point of access to our resources for many mobile users.